

DEV SERVICES

Full protection of your investment



OVERVIEW

TripleC +12 Months

- 37 Months full Warranty free of Charge
- Free Repair or Replacement
- Direct Access to Technical Support*
- Remote Maintenance & Diagnostics
- Software & Firmware Upgrades
- Remote Configuration Support
- Annual Review Meeting
- Free return Shipment of Equipment after Repair

TripleC +12 Months * n

- Optional extension of TripleC Protection by another 12 months, up to ten years in total

*Monday – Friday 8:00 AM - 5:00 PM CET

DEV TripleC Protection

Competent and Complete Care for Your RF Signals



High Availability

Availability and reliability of your RF equipment is crucial for your business. We at DEV feel responsible for the success of your project also AFTER the field deployment of DEV equipment for the optical or electrical transmission of your RF signals.

That's why DEV offers a security package for all our high quality and high availability products that is unrivalled in the market and far above standards.

For all kinds of issues – during installation or later – the qualified technical DEV staff will support you with the best and fastest solution.

Services that Fit Your Needs

For installation or set-up, upgrades or repair: You can further increase your security, tailored to your individual needs.

DEV TripleC + 12 Months

TripleC stands for **Competent** and **Complete Care** for your RF signals. This security package is included as standard for all new DEV products.

TripleC Protection contains a warranty period of 37 months for all DEV systems and in case of failure free shipping of the equipment from the factory after a repair.

TripleC Protection also gives you direct access to our technical experts and guaranteed service levels for support and fault analysis.

Watch for the TripleC Protection Sign – you should not settle for anything less!

DEV TripleC + 12 Months * n

Optional extension of TripleC Protection after the initial 37 months by another 12 months. Extendable to a total service term of 10 years!